

HIGH LEVEL COMPARISON OF 2013 AND 2020 BODY OF KNOWLEDGE AND EXAM

	2013		2020	
Number of domains	6		6	
Knowledge areas and percent of emphasis:	Operations Management	30%	Operations Management	25%
	Financial Management	24%	Financial Management	25%
	Human Resources Management	17%	Human Resources Management	15%
			Transformative Healthcare Delivery	13%
	Risk and Compliance Management	15%	Risk and Compliance Management	12%
	Organizational Governance	7%	Organizational Governance	10%
	Patient Centered Care	8%		

HIGH LEVEL TOPIC AREAS

OPERATIONS MANAGEMENT

RETURNING	MODIFICATION OF PREVIOUS TOPIC	NEW
Strategic planning	Supply chain management and asset management	General practice operation
	Facility management	Project Management
	Business ventures	
	Information technology	
	Communications, marketing, and community relations plans	
	Productivity, compensation, and monitoring of benchmarks for providers	

FINANCIAL MANAGEMENT

RETURNING	MODIFICATION OF PREVIOUS TOPIC	NEW
Revenue Cycle	Payroll, Budget creation and management	Financial Reporting
Account Cash Flow Management ts Payable		Corporate Tax Reporting
Accounts Payable		
Audit Process		

HIGH LEVEL COMPARISON OF 2013 AND 2020 BODY OF KNOWLEDGE AND EXAM

HIGH LEVEL TOPIC AREAS

HUMAN RESOURCES MANAGEMENT

RETURNING	MODIFICATION OF PREVIOUS TOPIC	NEW
Clinical and nonclinical staff recruitment	Clinical and nonclinical staffing plans	Employee Engagement
	Staff compensation and benefit plans	Labor relations and employment law (Federal and State)
	Talent management	

TRANSFORMATIVE HEALTHCARE DELIVERY (NEW)

RETURNING	MODIFICATION OF PREVIOUS TOPIC	NEW
N/A	N/A	Care Models (Including but not limited to e-health, clinical integration, PCMH)
		Payment Models (Including but not limited to bundled, value-based care, alternative payment, MACRA, MIPS)
		Organizational Models (Including but not limited to vertical integration, ACO)*
		Innovation and Emerging Technologies

RISK AND COMPLIANCE MANAGEMENT

RETURNING	MODIFICATION OF PREVIOUS TOPIC	NEW
	Compliance with applicable laws and regulations	Facilitate the corporate legal structure and the governance for the organization
	Accreditation, credentialing, and licensing (Individuals and Organizations)	Emergency preparedness
		Cybersecurity

ORGANIZATIONAL GOVERNANCE

RETURNING	MODIFICATION OF PREVIOUS TOPIC	NEW
	Organization's legal structure and governance	Organizational policy and procedures
	Corporate mission, vision, and values	